Supporting increased sustainable access to services

- Improved sustainability of services through domestic private sector in rural areas (Rwanda, Kenya, Senegal, Mali).
- Transfer of management of over 1,200 boreholes to the private sector and community organizations, and regulation of private sector participation in rural water supply (Senegal).
- At-scale implementation of National Hygiene and Sanitation Strategy (Ethiopia).

Marketing Sanitation Services:
- Piloting large-scale Total Sanitation and Sanitation Marketing (Tanzania and Senegal).
- Piloting Hand Washing and Hygiene campaigns (Benin, Kenya, Senegal, Tanzania and Uganda).
- Strengthening consumer voice and social accountability through advisory support for customer feedback mechanisms (Rwanda, Kenya, Mozambique and Tanzania).
- Created dedicated budget line for sanitation and hygiene (Uganda).

Supporting alignment of multiple donors and increasing collaboration among different stakeholders

- Collaboration between WSP-Africa, World Bank and AfDB strengthened, and contributing to improved quality and sustainability of investments, as well as mobilization of resources.
- Improved capacity of key regional institutions, particularly AMCW to provide leadership for national and regional MDG efforts including the AfricaSan process.
- Contributing to the development of the Global Framework for Action (GF4A).

Strengthening policy, legal, regulatory, institutional and business environment

- Supporting Mali National Water Program to develop capacity for PPP activities - 11 delegated management contracts signed.
- MDG Roadmaps: strengthening implementation performance, institutional capacity and budget execution (Benin, Burkina Faso, Ethiopia, Kenya, Mozambique, Rwanda, Tanzania, Uganda, Zambia).
- Leveraging domestic financing for large utility through a bond (NWSC - Uganda).
- Scaling up of an output-based aid (OBA) approach to leverage co-financing from local private sector with financial support from K-Rep Bank, the EU, WSP and PPIAF.
- Working with civil society groups to strengthen accountability in the water and sanitation sector by involving citizens in verifying, monitoring and evaluating public services.
- HIV/Aids community diagnostics study to understand the linkage between access to watsan services and HIV/Aids (Zambia).

Strengthening service provider performance through improved institutions and accountability, and capacity support to governments

- Identification, mapping and mobilization of informal settlements for infrastructure investments in low income areas (Kenya).
- Implementation support to WSS projects financed by the World Bank, EU and African Development Bank.
- Systematic learning and peer support partnerships to assist water providers improve their performance (Water Operator Partnership - Africa).

Awareness raising and M&E: Supporting governments to strengthen their ability to track improvements in Water, Sanitation and Hygiene

- Developed WASH monitoring and evaluation framework (Ethiopia).
- Launch of first-ever Global Handwashing Day in seven African countries.
- Supporting PEPAM in monitoring management of rural water schemes using mobile-to-web technologies (Senegal).
- Developing internet platform to enable African countries to host their own WatSan internet portals.
Summary of key projects in FY10

- Supporting the implementation of sector programs, strengthening sector coordination and harmonization; rolling out monitoring systems; developing tools to improve the effectiveness of financial allocations; helping to set up pooled funds; and, facilitating OBA type approaches and access to market-based finance.

- WSP to coordinate implementation of eThekwini commitments. This flagship activity will be pursued through country level follow-up, focusing on country action plans, integrating and supplementing ongoing initiatives including large scale sanitation marketing and hygiene promotion programs including hand washing.

- Improved sustainability of investments through development of local public-private sector participation (e.g., delegated management approaches for Rural and Towns WSS) and to establish demand responsive funding mechanisms.

- Pro-poor under utility reform; helping utilities to extend services to slums and urban informal settlements; and, building capacity and processes for consumer voice and accountability in collaboration with civil society and regulatory agencies.

- Expanded engagement in fragile states in Africa.

Implementing the eThekwini Declaration and Action Plan

The eThekwini Declaration was adopted by African Ministers at the AfricaSan Conference on Sanitation and Hygiene in February 2008, and endorsed by African Union Heads of States in July. Among other things, the eThekwini Declaration commits African governments to create separate budget lines and allocate at least 0.5 percent of GDP to sanitation and hygiene. WSP roles include:

- Country-level support to develop and implement AfricaSan Country Action Plans. 16 country plans prepared so far.

- Coordinating the AfricaSan Awards Scheme to recognize and incentivize notable achievements on sanitation and hygiene.

- Supporting regional communications, advocacy and knowledge sharing in the sanitation and hygiene sector.

- AfricaSan Coordination: This component supports regular AMCOW AfricaSan Task Force meetings and supports an AMCOW Coordination Unit for Sanitation and Hygiene.

- Supporting AMCOW leadership and ownership in coordinating implementation of the eThekwini Declaration and Action Plan.

- Facilitating preparation of the next AfricaSan Conference.

Expanding engagement in fragile states

WSP-AF has started tackling WSS issues in fragile states and has a specific project in FY10 aimed at starting actual engagement initially in Burundi, Liberia and Zimbabwe. Possible engagement in additional countries (Angola, Sierra Leone and Sudan). Objectives are to: identify and support implementation of service improvements targeting critical social needs; and, foster the transition from emergency humanitarian interventions to coordinated sector programs with longer term institutional objectives.

Improving WSS services in Towns

WSP-AF will expand engagement to support programs for improving access to WSS services by Town populations. The recently developed Africa Towns Water and Sanitation Initiative (ATWASI) seeks to assist countries make a significant push in town WSS before the 2015 goal of MDG 7. WSP will adopt a three-pronged strategy to ATWASI implementation: country implementation support; learning and knowledge exchange; and, advocacy.