Regional Advisory Committee Meeting

Addis Ababa, May 3 - 4, 2005

Report of proceedings of the Regional Advisory Committee meeting of the Water and Sanitation Program – Africa Region
Water and Sanitation Program – Africa Region

Report of proceedings
of the Regional Advisory Committee meeting

Addis Ababa, Ethiopia
May 3 – 4, 2005
# Table of Contents

1. Introduction ................................................................................................................ 1

2. Objectives of the Meeting .......................................................................................... 2

3. Description of the Meeting ....................................................................................... 2
   3.1 Opening Plenary ........................................................................................................ 2
   3.2 WSP-AF’s Overall Direction ..................................................................................... 3
   3.3 WSP-AF’s Country Plans .......................................................................................... 4
   3.4 WSP-AF’s Main Thematic Activities ......................................................................... 6
   3.5 RAC Governance Session ....................................................................................... 7
   3.6 Group Discussions and Open Session ...................................................................... 8
   3.7 Closing Plenary ........................................................................................................ 9

4. Conclusions .................................................................................................................. 10

Annex 1: Agenda of the Meeting .................................................................................... 12

Annex 2: Evaluation ........................................................................................................ 14

Annex 3: List of Participants .......................................................................................... 15
1. Introduction

The Water and Sanitation Program (WSP) is an international partnership administered by The World Bank and supported by more than 14 donor agencies, with a mission to alleviate poverty by helping poor people to gain sustained access to improved water and sanitation services. WSP promotes dialogue and exchange of knowledge on best practices on water and sanitation issues for capacity building and sector reform.

WSP works through partnerships with and between governmental institutions, NGOs, private organizations, and international development agencies in 19 countries in Africa, Latin America, East Asia and the Pacific and South Asia. WSP is headquartered in Washington DC, and operates through four regional offices in India, Indonesia, Kenya, and Peru.

The focus and scope of WSP’s work in Africa is reviewed periodically by the Regional Advisory Committee, which brings together clients (policy makers and managers in national sector and sub-sector institutions) from the countries where WSP-AF is active as well as representatives from funding partners, regional sector organizations/programs and development partners.

The RAC meets about every 18 months.

The RAC meeting held in Nairobi in May 2004 endorsed WSP-AF focus on the WSS/MDGs and called for extending WSP-AF support to other countries.

This report covers proceedings of the RAC meeting held at the Hilton Hotel in Addis Ababa, Ethiopia, on 3-4 May 2005. The meeting was attended by 40 people. They include: 11 client partners from six of WSP-AF’s focus countries; six funding partners; eight strategic partners; and, 15 WSP staff members and consultants. Martha Solomon, Ministry of Water Resources, Ethiopia, was the overall chair of the meeting, while individual sessions were chaired by RAC client members. The meeting agenda, evaluation and participants are annexed to the report.
2. Objectives

The meeting was held for the WSP-AF stakeholders to:

- guide WSP-AF’s overall direction;
- review WSP-AF’s activities over the past year;
- advise and comment on WSP-AF’s draft Business Plan for Fiscal Year 2006.

The participants expressed some additional personal expectations to:

- understand WSP-AF’s programme and linkages;
- build stronger partnerships;
- share experiences and learn from each other;
- agree how to put strategies into action.

3. Proceedings

3.1 Opening Plenary

Martha Solomon, Head of Policy, Development Cooperation and External Relations, Ministry of Water Resources, Ethiopia, presided over the opening plenary. She welcomed the participants and set the tone for the meeting by stressing its importance both to WSP-AF and to its stakeholders.

Matar Fall, AFTU2, World Bank, welcomed the participants on behalf of the World Bank, the host agency of the WSP. He stressed the importance of water and sanitation work and welcomed the involvement of civil society and the private sector in it. He reiterated the World Bank’s support for WSP, highlighting its work linking knowledge to investment advice and on the MDGs. He thanked WSP’s funding partners for their support.

Ede Ijjasz-Vasquez, WSP Program Manager, emphasised the importance of this RAC meeting to WSP-AF. He noted that Africa is finally receiving more attention from the world community, and that the MDG reporting process will draw attention to the problems faced in Africa. He described WSP’s principles to focus on individual countries while sharing experiences around the world, and the main themes for its work in FY2006, including MDG roadmapping, sanitation and hygiene, rural work and the domestic private sector. He also outlined the process for preparing and approving WSP’s Business Plan.

Abera Mekonnen, speaking on behalf of Minister Shiferaw Jarso, formally welcomed the visitors to Ethiopia. He highlighted the importance of global partnerships to attain the MDGs everywhere and especially in Africa. He briefly described some of the current issues in water and sanitation in Ethiopia, thanked WSP-AF for its support to the Ethiopian Government, and officially opened the meeting.

Dennis Mwanza, facilitator of this RAC meeting, conducted introductions for all participants, and invited them to add their own expectations for the meeting. Jon Lane, director of this meeting, presented the objectives and agenda of the meeting.
3.2 WSP-AF’s Overall Direction

Overall Progress Report

During plenary, Piers Cross presented a progress report covering WSP-AF’s main activities since the last RAC meeting in Nairobi in April 2004 and its plans for the coming year. After a brief introduction on the context of water and poverty in Africa and WSP-AF’s history to date, he covered the following points:

**The water and sanitation MDG challenge in Africa**

Lack of access to water and sanitation is a central element of poverty. Africa is the only continent currently not on track to achieve the water and sanitation MDGs. The pace of service extension is too slow, and the number of people unserved, especially with sanitation, is increasing. Major effort is needed to meet the MDG challenge in Africa.

**WSP-AF’s mission and strategy**

WSP's mission is to help poor people to gain sustained access to improved water and sanitation services. It is a global, field-based partnership that supports its country clients to reduce poverty through policies, innovative solutions, best practices and the capacity to sustain access.

The entry points for WSP-AF are the institutional reform currently ongoing in many African countries, the high dependence on external funding, and the lack of capacity to implement programmes on the ground. Based on those entry points, WSP-AF has a clear focus on particular countries based on criteria of impact and viability of its work; its products include policy support, knowledge management and investment support. These contribute to its goal of supporting its client governments’ policies, strategies and capacities so that those clients can adopt effective approaches at scale and thus enable poor people to attain sustained water and sanitation services.

The various external audits and evaluations carried out over the past year have confirmed that WSP-AF is relevant, respected and has a special niche as a global, client-focused responsive sector agency.

**WSP-AF’s progress in moving to a regional water and sanitation MDG support program**

To date WSP-AF’s work has covered a broad range of activities as indicated above. Now it intends to concentrate its efforts principally on helping its clients to achieve the water and sanitation MDGs. Other activities will continue but must contribute towards that specific aim.

The main mechanism for the MDG support will be roadmaps: WSP-AF will help its clients to develop and monitor roadmaps of their progress towards achieving the MDGs. This is not an imposed prescriptive process; each roadmap will differ according to the country.

WSP-AF’s work will revolve around these MDG roadmaps. In the last year, it has made major progress towards this objective and much of its current work at country level is based on MDG roadmapping.

**Summary of what is new for WSP-AF in FY2006**

The two major features of WSP-AF’s work are its emphasis on MDG roadmaps and its growth. WSP-AF’s budget and capacity to work is increasing rapidly, enabling it to work in more countries. In the current year (FY05) its focus countries are Benin, Burkina Faso, Ethiopia, Kenya, Mozambique, Senegal and Uganda. In FY06, DRCongo, Rwanda, Tanzania and Zambia will be added to this list, and in FY07 it intends to add Ghana, Mauritius and Niger also.

WSP-AF’s regional learning agenda will support its national MDG roadmap work, with an increasing focus on implementing knowledge and lessons learned. It will develop specific new approaches in countries and parts of countries that have particularly fragile social and political fabrics due to past conflicts: WSP-AF refers to these
places as ‘fragile environments’. It will also support Africa-wide political dialogues such as AMCOW and promote better external investment programs such as the AfDB’s and EU’s new funding mechanisms.

**Participants’ suggestions on WSP’s overall direction**

The comments and suggestions made by participants, directly after this presentation and at various other times during the RAC meeting, included:

- WSP-AF is doing a good job and is appreciated by its client governments.
- WSP-AF should grow in order to help more countries. However, it should not overstretch and thus reduce its effectiveness.
- The MDGs are the big political topics of our time and so WSP-AF’s roadmap initiative is a good idea and must tie in with existing national planning mechanisms.
- In the past, WSP-AF worked especially well at the regional level. It should maximise its emphasis on country-level work.
- WSP-AF’s in-country activities (such as coordination among donors, linking donors to clients, linking knowledge and lessons to implementation and investment, analysing PRSPs, monitoring and working on indicators) are relevant and useful.
- WSP-AF should build on regional political visions and processes and its links to regional organisations.
- WSP-AF’s influence is increased by its link to investments such as those of the World Bank.
- In concentrating its in-country support on the national government, WSP-AF should also monitor decentralisation processes and may need to work more with regional and local governments in future.

3.3 **WSP-AF’s Country Plans**

WSP-AF’s plans in its focus countries were discussed in small sub-regional groups of stakeholders. Naturally, the main clients in each country are already familiar with its work plans, but this meeting format enabled them to interact with clients in neighbouring countries and with other stakeholders. This interaction in turn benefits WSP-AF’s staff in their planning.
The main points derived from these discussions and fed back in plenary included:

**Benin**

Having identified that sanitation was lagging far behind water supply, WSP-AF is putting its efforts on sanitation. It is also working on handwashing promotion and on analysing financial flows in the sector.

**Burkina Faso**

WSP-AF is working on the national MDG roadmap and also working on donor coordination and on national sanitation policy.

**Democratic Republic of Congo**

WSP-AF started work in February 2005 and is concentrating initially on urban sector reform, sector and donor coordination especially with the European Union and World Bank.

**Ethiopia**

WSP-AF’s main work presently is supporting the government on developing a national sanitation policy. It also is supporting sector coordination and the MDG roadmap process. It provides good liaison with the World Bank.

**Kenya**

WSP-AF has been prominent in sector reform for some years. It is also supporting the government on national sanitation policy and on the MDG roadmap. This is an example of WSP-AF taking reform forward to the next stage of implementation. In addition, WSP-AF’s regional office and hub in Nairobi is supporting other country activities across the continent.

**Malawi**

WSP-AF has only a small presence, awaiting government’s expression for more work in-country. It is contributing to sector coordination and channelling ideas and experiences between Malawi and other African countries, on, for example, waterpoint mapping.

**Mozambique**

WSP-AF is settling into its work in country, working mainly through CEDESA, a governmental thinktank. It is helping donor coordination and work towards the MDG roadmap. In addition, WSP-AF’s hub in Maputo covers both Lusophone countries and Southern African countries and will coordinate its work with other sub-regional entities.

**Niger**

WSP-AF is helping the government’s MDGs roadmap work and is advising the World Bank on its investment program.

**Rwanda**

WSP-AF is increasing its activity in country, mainly on rural sanitation, sector coordination and analysing financial flows in the sector.

**Senegal**

The water and sanitation sector is well-advanced, and the MDG roadmap complete. WSP-AF is supporting the government’s work and carrying out a programme on handwashing promotion. In addition, WSP-AF’s hub in Dakar covers West African countries and coordinates its work with other sub-regional entities.
Uganda
Sector reform is well-advanced so WSP-AF mainly helps the government on implementation and on the MDG roadmap process. It is also active in sector coordination and investment planning, for example for the World Bank. It will concentrate more on sanitation in future.

Zambia
WSP-AF has now established a permanent presence in country and is working mainly on donor coordination and MDG roadmap planning.

Although WSP-AF does some work in Ghana, Mauritania, Nigeria, Tanzania and Yemen, they were not discussed at this particular RAC meeting.

3.4 WSP-AF’s Main Thematic Activities
WSP-AF’s thematic activities were introduced by background papers and brief plenary presentations to highlight the main feature of each thematic activity. It continued in the form of an open session in which all participants could discuss these subjects individually in more detail with the Thematic Task Leaders.

Urban work
Alain Morel explained that currently, the main emphasis of WSP-AF’s urban work is to take pro-poor practice to scale by:

- reforming utilities;
- strengthening the local private sector;
- strengthening the voice of consumers.

Rural work
Joseph Narkevic emphasised that WSP-AF is doing many different activities on rural work. The problem is to achieve large-scale impact. WSP-AF’s current concept is FRUGAL, in which one contractor manages rural water over a large area for several years.

Sanitation and hygiene
Ousseynou Diop presented WSP-AF’s main emphases in sanitation and hygiene as:

- promoting work on marketing of sanitation;
- improving professional contacts via the AfricaSan meeting series;
- trying to link knowledge better to work on the ground

Working in Fragile Environments
Jean Doyen introduced this new activity for WSP-AF by describing the places where the social fabric is disturbed or broken and emphasising the external support agencies’ moral obligation to help them. He explained that every such place is different. At present WSP-AF is concentrating on learning how to work effectively in these places.

Finance
Meera Mehta reiterated that water supply and sanitation have failed to feature in many countries’ PRSPs. WSP-AF’s main work on finance is therefore:

- moving on from analysing financial flows to developing strategies;
monitoring the performance of the water and sanitation sector;
encouraging new resources from new mechanisms (e.g. loans, communities).

Communications and Knowledge Management

Toni Sittoni described the three main elements of WSP-AF’s communications and knowledge management work as:

- strengthening WSP’s knowledge value chain through improved production, dissemination and evaluation of knowledge and advocacy tools;
- communication support to meet the information and advocacy needs of WSP-Africa’s country and thematic programs, and MDG advocacy;
- building country client capacity for strategic reform communication.

MDGs planning

Dennis Mwanza (who works closely with WSP-AF) described how all of the thematic activities relate to the process of achieving the MDGs. WSP-AF is working specifically to help clients to develop roadmaps on how to achieve the water and sanitation MDGs. These build on existing processes and systems. WSP-AF is also working on indicators.

3.5 RAC Governance Session

The main topics covered were governance, management and staffing (presented by Piers Cross) and finance (presented by Hesbon Odhiambo).

Governance

WSP’s Charter documents its governance system which comprises global governance by the Council, regional governance through the RAC, and national governance through Strategic Cooperation Alliances with client governments. Five SCAs have been signed with national governments so far. They will be complemented by an appropriate form of steering group in each country.
Management

At the global level, WSP’s Program Manager Ede Ijjasz-Vasquez works with a management team comprising the four Regional Team Leaders. Within Africa, WSP-AF has its regional headquarters in Nairobi, three sub-regional hubs in Dakar, Maputo and Nairobi, and country offices in two other countries, shortly increasing to seven. Liaison offices will soon be opened in Tunis (for AfDB) and Kampala (for AMCOW). The structure is a matrix of these geographical arrangements intersected by thematic teams.

WSP-AF now plans to improve its managerial strength by:

- forming a regional management team;
- strengthening its administrative and human resources function;
- supporting its in-country work more closely through sub-regional teams.

Staffing

WSP-AF’s staff development strategy seeks to:

- maintain high quality of staff, through good recruitment processes;
- reduce costs by using consultants;
- encourage diversity of skills, ethnicity and gender.

In FY06 WSP-AF will recruit liaison staff and sub-regional team leaders and technical staff, to strengthen the managerial functions described above. This will increase its full-time staff numbers from 21 to 27.

Finance

WSP-AF’s finances are strong. With some 15 donors, most on 2-3 year funding cycles, its annual budget is growing from approximately $US5 million in FY05 to $US7-9 million in FY06. Of this, half will be spent in countries and half on thematic activities management and training.

The finance and administration staff in Nairobi now number six people, including one dedicated to human resource development.

WSP-AF’s future financial emphases will be:

- to try to increase unrestricted funds as a proportion of its total income;
- to encourage longer-term commitment by donors;
- hence to increase the time horizon of its financial planning process (currently annual).

Participants’ suggestions on governance issues

The presentations on these topics were well-received by the participants. They raised some specific governance points both in this session and at various other times during the meeting:

- It is important, and appreciated, that WSP-AF involves its client governments in the strategic decisions about its work.
- Governance at the national level has varied in the past; so the SCAs are a welcome development. The steering committee to monitor and supervise WSP-AF’s work against each SCA should, if possible, be an existing national group and not another new body.
- WSP-AF’s emphasis on in-country work, and especially MDG roadmap work, should lead to increased staff numbers in the country offices as opposed to the regional office and sub-regional hubs.
• The sub-headings and relative allocations in WSP-AF’s budget should correspond more clearly to those in its plans.
• WSP-AF should continue its progress towards fully bilingual working.

3.6 Group Discussions and Open Session

There were two group discussion sessions, subdivided according to geography and stakeholder type respectively, and an informal open session for individual interactions. The main points raised in the geographical groups have been included in section 3.3 above.

During the stakeholder group discussions, it was expressed that WSP-AF is doing good work on the right subjects. To improve the quality of its work and add value, they made the following suggestions to WSP-AF:

• Give more support to countries that have low water and sanitation coverage.
• Work more on donor coordination in countries.
• Correlate its thematic work more closely with its country work.
• Improve its advocacy skills.
• Use its knowledge to influence donors’ investments towards the good practice that it has identified.
• Disseminate its knowledge more widely.
• Be aware of the wider target groups for its products, services and collaboration (for example NGOs, private sector, resource centres).
• Improve its links with WSP’s other regions around the world.

3.7 Closing Plenary

The meeting discussed the future frequency of RAC meetings. There was an even balance between the arguments for annual and biennial meetings. Given the importance of the MDG roadmap planning work, it was agreed to hold a meeting next year in Maputo, Mozambique principally about MDG roadmaps but probably also incorporating the functions of the RAC meeting. By then, the RAC members will have agreed the frequency of meetings after that one.

Regarding a formal post of Chair of the RAC, Piers Cross explained the past tradition of the host country chairing each meeting. He would appreciate the chair’s occasional availability between meetings to give advice and strategic support to himself as Regional Team Leader. On this basis, Rui Gonzales (Coordinator, CEDESA, Mozambique) agreed to provide that support though not necessarily with the formal title of RAC Chair.

The participants completed an end of meeting evaluation. (see Annex 2).

Jon Lane, director of this RAC meeting, gave a brief verbal summary of the meeting, which covered the main points now included in this written report.

Ede Ijiasz-Vasquez, Chair of the closing plenary, on behalf of all the participants, thanked the Government of Ethiopia for hosting the meeting. He thanked all the participants, the staff of WSP-AF, interpreters and venue staff for all their help, and declared the meeting closed.
4. Conclusions

This was another successful and productive RAC meeting. It achieved the objectives set out in section 2 above. The meeting was supportive of the two major features of WSP-AF’s current work, namely its growth and its concentration on supporting national MDG roadmaps.

The meeting endorsed the direction and content of WSP-AF’s Business Plan for Fiscal Year 2006 and made helpful suggestions for improving various aspects of WSP-AF’s work. These suggestions have been listed above in sections 3.2, 3.5 and 3.6 regarding overall direction, governance, and quality of work respectively.

The participants’ own evaluations of the meeting indicated the following:

Overview

- There was a appreciation of the workshop in general. More than three-quarters of the respondents found the workshop to be interesting, well paced, well-organized and relaxed. The overall rating assesses the RAC to have been a useful meeting for the participants. But the evaluation also points to some aspects that call for attention.

Objectives

There were mixed reactions whether RAC fully achieved its objectives:

- There was general consensus that the RAC had successfully provided a forum for frank consultation between WSP-AF and its main stakeholders; and facilitated stimulating discussion among and between staff and clients. More than two-thirds of the respondents found time to network and developed useful contacts.
But there was half-response whether the RAC was successful in focusing attention on MDG roadmap planning process in Africa; or that it provided clear guidance on the overall direction for WSP-AF’s future work.

About more than two thirds of the respondents either disagreed or were unsure whether or not the RAC had successfully reviewed WSP-AF’s planned activities for FY06; nor that it presented opportunities for sharing lessons learnt from WSP and partner experiences. Fewer than half of the respondents found the RAC to be the forum that sufficiently challenges them to think in innovative ways and to consider new approaches to apply in their work.

**Sessions**

- Except for the session on RAC governance, the thematic presentations and WSP-AF progress report session made least impression on the respondents. More than half the respondents indicated they were not too enthused by presentations on thematic or country work (including Sanitation and Hygiene, Urban work, Rural Water Supply, Fragile Environments, Sector Finance, MDG Planning, Knowledge Dissemination and Communications).

**Conference organization**

- The general consensus gave a thumbs-up for conference facilitation, quality and availability of publications and conference materials. The host city/country, choice of venue, conference facilities, accommodation, food and services also received high ratings.
Annex 1: Meeting Agenda

### Monday 2 May, 2005

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>All day</td>
<td>Participants arrive at Hilton Hotel, Addis Ababa</td>
<td>All</td>
</tr>
<tr>
<td>From 17:00</td>
<td>Registration</td>
<td></td>
</tr>
</tbody>
</table>

### Tuesday 3 May, 2005

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00</td>
<td>Registration</td>
<td></td>
</tr>
<tr>
<td>9.00 – 10.30</td>
<td>Session 1: Opening Plenary</td>
<td>RAC 2005 Chair: Ato Abdirashid Dulane, Vice-Minister, Ministry of Water Resources, Ethiopia</td>
</tr>
<tr>
<td>9.00</td>
<td>Welcome by the Chair</td>
<td></td>
</tr>
<tr>
<td>9.15</td>
<td>Welcome on behalf of World Bank</td>
<td>Senior staff member, World Bank, Ethiopia</td>
</tr>
<tr>
<td>9.30</td>
<td>Welcome and comments on behalf of WSP</td>
<td>Ede Ijjasz, Program Manager, WSP</td>
</tr>
<tr>
<td>9.45</td>
<td>Opening Address</td>
<td>Hon. Ato Shiferaw Jarso, Minister, Ministry of Water Resources, Ethiopia</td>
</tr>
<tr>
<td>10.00</td>
<td>Introductions, meeting objectives, agenda</td>
<td>Dennis Mwanza and Jon Lane, facilitators</td>
</tr>
<tr>
<td>10.25</td>
<td>Preparation for group discussions in session 2</td>
<td>Dennis Mwanza</td>
</tr>
<tr>
<td>10.30</td>
<td>Tea</td>
<td></td>
</tr>
<tr>
<td>11.00 – 12.30</td>
<td>Session 2: Group Discussions on WSP-AP's Country Work</td>
<td>Group to Elect Chair</td>
</tr>
<tr>
<td></td>
<td><strong>Group A</strong>: Benin, Burkina Faso, Senegal, Mauritania (in French)</td>
<td>Group to Elect Chair</td>
</tr>
<tr>
<td></td>
<td><strong>Group B</strong>: Niger, Rwanda, DRC (in French)</td>
<td>Group to Elect Chair</td>
</tr>
<tr>
<td></td>
<td><strong>Group C</strong>: Kenya, Uganda, Ethiopia, Tanzania (in English)</td>
<td>Group to Elect Chair</td>
</tr>
<tr>
<td></td>
<td><strong>Group D</strong>: Mozambique, Zambia, Malawi (in English)</td>
<td>Group to Elect Chair</td>
</tr>
<tr>
<td></td>
<td><strong>Group E</strong>: Yemen, Ghana, Nigeria (in English)</td>
<td>Group to Elect Chair</td>
</tr>
<tr>
<td>12.30</td>
<td>Lunch</td>
<td></td>
</tr>
<tr>
<td>13.45</td>
<td>WSP-AP overall progress report</td>
<td>Piers Cross, Principal Regional Team Leader, WSP-AP</td>
</tr>
<tr>
<td>14.15</td>
<td>Questions and discussions on the overall report</td>
<td></td>
</tr>
<tr>
<td>14.45</td>
<td>Panel presenting very short progress reports on seven themes:</td>
<td>Alain Morel, Joe Narkevic, Ousseynou Diop, Jean Doyen, Meera Mehta, Dennis Mwanza, Toni Sittoni</td>
</tr>
<tr>
<td></td>
<td>- urban work</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- rural work</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- sanitation and hygiene</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- fragile environments</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- finance</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- MDG planning</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- knowledge dissemination and communications</td>
<td></td>
</tr>
<tr>
<td>15.30</td>
<td>Group Photograph</td>
<td></td>
</tr>
<tr>
<td>15.45</td>
<td>Tea</td>
<td></td>
</tr>
<tr>
<td>16.15 – 18.00</td>
<td>Session 4: Informal questions and discussions about WSP-AP's progress</td>
<td>WSP-AP staff</td>
</tr>
<tr>
<td>16.15</td>
<td>WSP-AP staff are stationed at seven exhibition stands about the themes; participants visit the stands to ask detailed questions.</td>
<td>WSP-AP staff</td>
</tr>
<tr>
<td>18.00 – 20.00</td>
<td>Cocktail Reception</td>
<td>WSP-AP</td>
</tr>
</tbody>
</table>

### Wednesday 4 May, 2005

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.00 – 10.30</td>
<td>Session 5: Plenary Feedback from Group Discussions on WSP-AP's Country Work</td>
<td>Session Chair: a client of WSP-AP</td>
</tr>
<tr>
<td>10.30</td>
<td>Tea</td>
<td></td>
</tr>
<tr>
<td>11.00 – 12.30</td>
<td>Session 6: Group Discussions on WSP-AP's Strategic and Thematic Work</td>
<td>Group to Elect Chair</td>
</tr>
<tr>
<td></td>
<td><strong>Group 1</strong>: client governments (with French/English interpretation)</td>
<td>Group to Elect Chair</td>
</tr>
<tr>
<td>Time</td>
<td>Session</td>
<td>Chair or Speaker</td>
</tr>
<tr>
<td>----------</td>
<td>-----------------------------------------------------------------------------------------------</td>
<td>------------------------------------------</td>
</tr>
<tr>
<td>12.30</td>
<td>Lunch</td>
<td></td>
</tr>
<tr>
<td>13.45 – 14.45</td>
<td>Session 7: Plenary Feedback from Group Discussions on WSP-AF's Strategic and Thematic Work</td>
<td>Session Chair: a client of WSP-AF</td>
</tr>
<tr>
<td>14.45 – 15.45</td>
<td>Session 8: RAC Governance Session</td>
<td>Session Chair: a client of WSP-AF</td>
</tr>
<tr>
<td>15.25</td>
<td>Governance, partnership and staffing</td>
<td>Piers Cross</td>
</tr>
<tr>
<td>16.15 – 18.00</td>
<td>Session 9: Conclusions and Closure</td>
<td>Hon Dr. Theodros Adanu, State Minister, Ministry of Health, Ethiopia</td>
</tr>
<tr>
<td>16.15</td>
<td>Summary of the meeting</td>
<td>Dennis Mwanza / Jon Lane</td>
</tr>
<tr>
<td>16.45</td>
<td>Discussion on this summary</td>
<td></td>
</tr>
<tr>
<td>17.00</td>
<td>Participants' evaluation of the meeting</td>
<td>Toni Sittoni</td>
</tr>
<tr>
<td>17.25</td>
<td>Date and place of next RAC meeting</td>
<td>Dennis Mwanza / Jon Lane</td>
</tr>
<tr>
<td>17.30</td>
<td>Closing remarks by WSP-AF</td>
<td>Ede Ijjasz</td>
</tr>
<tr>
<td>17.45</td>
<td>Closing remarks by the Chair</td>
<td></td>
</tr>
<tr>
<td>18.00</td>
<td>Meeting Ends</td>
<td></td>
</tr>
</tbody>
</table>
Annex 2: Main Findings of the Meeting Evaluation

Methodology
- Of the 32 (out of 40) participants who took part in the evaluation (see attached questionnaire), two-thirds comprised clients (including governments) and development partners and financing partners. The rest were WSP staff. Participants' profiles indicate that more than half of the respondents have been engaging with WSP-Africa for more than five years.

Participation
- WSP was most represented, 38%, while donors were the least represented at 13%.
- Years of collaboration with WSP: 47% of the Institutions represented in the RAC have collaborated with WSP for more than 5 years.

On the workshop
- 85% of the participants found the workshop to be interesting.
- 75% found the workshop neither too fast nor too slow.
- 63% found the workshop to be neither too easy nor too difficult.
- 78% found the workshop to be well organized.
- 66% found the workshop to be relaxed.

Objectives
- 78% found the RAC very useful.
- 69% strongly agreed that the RAC was successful in enabling frank consultation between WSP-AF and its main stakeholders, 25% neither strongly agreed nor disagreed while 3% strongly disagreed.
- 37% strongly agreed that the RAC was successful in reviewing WSP-AF's planned activities in FY06, 38% neither strongly agreed nor disagreed while 22% strongly disagreed.
- 60% strongly agreed that the RAC was successful in focusing attention on MDG roadmap planning process in Africa, 31% neither strongly agreed nor disagreed while 9% strongly disagreed.
- 62% strongly agreed that the RAC was successful in giving guidance on overall direction for WSP-AF future work, 25% neither strongly agreed nor disagreed while 9% strongly disagreed.
- 40% strongly agreed that the RAC was successful in sharing lessons learnt from WSP and partner experiences, 31% neither strongly agreed nor disagreed while 22% strongly disagreed.
- 78% strongly agreed that the RAC was successful in stimulating discussion among and between staff and clients, 13% neither strongly agreed nor disagreed while 3% strongly disagreed.

Networking
- 66% strongly agreed they developed useful contacts at the RAC, 28% neither strongly agreed nor disagreed while 0% strongly disagreed.
- 60% strongly agreed that there was adequate unstructured time for informal discussion, 28% neither strongly agreed nor disagreed while 6% strongly disagreed.

Sessions
- 40% strongly agreed that discussions on WSP-AF country work were covered to their satisfaction, 28% neither strongly agreed nor disagreed while 25% strongly disagreed.
- 54% strongly agreed that the WSP-AF progress report session was covered to their satisfaction, 28% neither strongly agreed nor disagreed while 16% strongly disagreed.
- 63% strongly agreed that the RAC governance session was covered to their satisfaction, 22% neither strongly agreed nor disagreed while 9% strongly disagreed.
- 34% strongly agreed that the Sanitation and Hygiene session was covered to their satisfaction, 34% neither strongly agreed nor disagreed while 16% strongly disagreed.
- 34% strongly agreed that the Urban Work session was covered to their satisfaction, 38% neither strongly agreed nor disagreed while 13% strongly disagreed.
- 22% strongly agreed that the Rural Work session was covered to their satisfaction, 41% neither strongly agreed nor disagreed while 15% strongly disagreed.
- 22% strongly agreed that the fragile environments session was covered to their satisfaction, 44% neither strongly agreed nor disagreed while 16% strongly disagreed.
- 37% strongly agreed that the MDG Planning session was covered to their satisfaction, 31% neither strongly agreed nor disagreed while 19% strongly disagreed.
- 34% strongly agreed that the Sector Finance session was covered to their satisfaction, 28% neither strongly agreed nor disagreed while 22% strongly disagreed.
- 28% strongly agreed that the Knowledge dissemination and communications session was covered to their satisfaction, 38% neither strongly agreed nor disagreed while 19% strongly disagreed.

Conference organization
- 69% strongly agreed the facilitation was good, 16% neither strongly agreed nor disagreed while 3% strongly disagreed.
- 72% strongly agreed the publications and conference materials were good, 19% neither strongly agreed nor disagreed while 3% strongly disagreed.
78% rated the choice of city/country as very good, 9% neither strongly agreed nor disagreed while 6% strongly disagreed.
78% rated the venue and facilities as appropriate, 13% neither strongly agreed nor disagreed while 3% strongly disagreed.
72% rated the accommodation as very good, 6% neither strongly agreed nor disagreed while 9% strongly disagreed.
72% rated the food as very good, 22% neither strongly agreed nor disagreed while 6% strongly disagreed.
79% rated the service as very good, 13% neither strongly agreed nor disagreed while 3% strongly disagreed.

PARTICIPANTS’ COMMENTS

Why do you attend RAC?
- To represent my agency
- Am a beneficiary of WSP and a focal point
- We work and finance closely with WSP in one country
- To share experiences
- learn new approaches
- To meet sector friends and network
- Strengthen collaboration between WSP and other partners with my organization
- To protect and influence donor interests in the WSP program
- To know more about WSP
- To get feedback from clients
- Am a staff in WSP
- To convey and report back on decisions and directions as a donor
- I was invited

What part of RAC did you find MOST useful?
- Networking
- Sharing of country experiences
- Review of thematic work
- Focus on MDG WSS roadmaps
- Interactions between client and donor/ stakeholders
- Addressing strategic issues for WSP involvement in countries
- Discussion on governance and management
- Presentation of the progress report
- Feedback from clients and donors
- Direct discussions with WSP staff
- Donor session
- Celebration of the Ethiopian heritage and culture at Crown Hotel
- Discussions and future planning
- Group work
- FY06 Business Plan

What part of RAC did you find LEAST useful?
- Country presentations could have been handled in more detail
- Thematic presentations were too short
- Less time for informal discussions
- The country work plan discussions in groups
- Thematic presentations were too many
- Second set of group discussions
- It was not clear what the expectations of WSP in the governance session were
- Materials were not circulated beforehand so as to provide meaningful feedback
- Thematic sessions: Sector Finance
- MDG road map session
- Business Plan discussion

What modifications or recommendations would you make in order to improve next year's RAC?
- Make it a two year event
- The questionnaires for the working groups on both Day 1 and 2 were too WSP centric and generally repetitive. The questionnaire should be more open and invite comments on specific topics
- More thematic/Strategic discussions
- Timely dissemination of conference documents
- Availability of print products and presentations in advance
- Better look at the budget for the African region
- Meeting every two years
- Focus on fewer topics
• Better Thematic focus (6)
• MDG road map
• Set up a country-led steering committee to address specific issues and bring up strategic issues to the RAC.
• Focus more clearly on the main theme and have a presentation on 2-3 key country experiences in some detail.
• WSP impact is supposed to be felt at the country level but the RAC seemed to pay more attention to the thematic work. A bit more attention and time to country work could be beneficial.
• Better briefing prior to the meeting.
• Clearer guidance on what aspects of the BP are open to change or amending prior to presentation for endorsement. I assume the WSP council does this.
• A shorter document instead of the complicated BP. Strategy rather than details. (3)
• Better venue
• WSP proactive ability in ensuring better client country representatives. (2)
• Presentation of WSP programme and functioning at the beginning (Piers’s presentation was last)
• More NGOs (there is plenty in Ethiopia)
• More time in country activity discussions. (2)
• You want to achieve too many objectives in 2 days. Expectation should go down and focus on fewer aspects but more in depth.

Additional comments:
• Good meeting and please keep the team for continuity. Any evaluation done for the RAC?
• Thank you WSP for inviting me. (2)
• Take note of various contributions, they are subjective depending on the background of each participant i.e. How do you address capacity gaps of donor partners?
• Why aren’t you asking USAID or the American Government or American Foundations to commit itself in WSP? You need to expand.
• Donor support is geared towards support for donor country staff. How can WSP change this. Or is it that people who are poor cannot demand anything despite the talk?
• Can WSP give us examples of how its involvement in supporting processes/policies/best practice articulation has translated into actual/sustainable service provision 2-3 years on?
• Issue on how WSP takes on board the concerns and suggestions which come from the floor and discussion sessions.
• As a network, it is important to have details of participants.
• Well done
• Involve clients in the early stages of the RAC.
• An overview of the work plan rather than showing which theme is being addressed in which countries would be helpful.
### Annex 3: List of Participants

<table>
<thead>
<tr>
<th>SECTOR</th>
<th>NAME</th>
<th>DESIGNATION</th>
<th>ORGANIZATION</th>
<th>ADDRESS</th>
<th>TELEPHONE</th>
<th>FAX</th>
<th>EMAIL</th>
<th>COUNTRY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client</td>
<td>Issaka Issoufou</td>
<td>Director, New Constructions</td>
<td>Ministry of Hydraulics &amp; Environment</td>
<td>B P 257, Niamey</td>
<td>227-725803</td>
<td>227-725803</td>
<td><a href="mailto:issakissouf@yahoo.fr">issakissouf@yahoo.fr</a></td>
<td>Niger</td>
</tr>
<tr>
<td>Client</td>
<td>Robert Gakubia</td>
<td>Director, Water</td>
<td>Ministry of Water &amp; Irrigation</td>
<td>Maji House, P O Box 49720, Nairobi</td>
<td>254-20-2716103</td>
<td>254-20-2726597</td>
<td><a href="mailto:gakubia@nvaj.go.ke">gakubia@nvaj.go.ke</a></td>
<td>Kenya</td>
</tr>
<tr>
<td>Client</td>
<td>Martha Solomon</td>
<td>Head, Policy, Development Cooperation &amp; External Relations</td>
<td>Ministry of Water Resources</td>
<td>Haile Gebre Selassie Ave., P O Box 5744, Addis Ababa</td>
<td>251-1-630461</td>
<td>251-1-610885</td>
<td><a href="mailto:matsolmj@yahoo.co.uk">matsolmj@yahoo.co.uk</a></td>
<td>Ethiopia</td>
</tr>
<tr>
<td>Client</td>
<td>Ato Abera Meckonnen</td>
<td>Chief Engineer</td>
<td>Ministry of Water Resources</td>
<td>Haile Gebre Selassie Ave., P O Box 5744, Addis Ababa</td>
<td>251-1-627004</td>
<td>251-1-610885</td>
<td><a href="mailto:abera_56@hotmail.com">abera_56@hotmail.com</a></td>
<td>Ethiopia</td>
</tr>
<tr>
<td>Client</td>
<td>Ato Worku Gebre Selassie</td>
<td>Head, Environmental Health Dept.</td>
<td>Ministry of Health</td>
<td>P O Box 12762, Addis Ababa</td>
<td>251 1 535917</td>
<td>251-09405451</td>
<td><a href="mailto:worku-geslassie@yahoo.com">worku-geslassie@yahoo.com</a></td>
<td>Ethiopia</td>
</tr>
<tr>
<td>Client</td>
<td>Eng. Sottie Bomukama</td>
<td>Director</td>
<td>DWD, Ministry Of Water, Lands &amp; Environment</td>
<td>21-28 Port Bell Road, P O Box 20026, Kampala</td>
<td>256-41-505945</td>
<td>256-41-505941</td>
<td><a href="mailto:bomukama@dwd.co.uk">bomukama@dwd.co.uk</a></td>
<td>Uganda</td>
</tr>
<tr>
<td>Client</td>
<td>Paul Layima</td>
<td>Asst. Commissioner, Environmental Health Division</td>
<td>Ministry of Health</td>
<td>P O Box 7272, Kampala</td>
<td>256-41-341696</td>
<td>256-41-231584</td>
<td><a href="mailto:paullayima@hotmail.com">paullayima@hotmail.com</a></td>
<td>Uganda</td>
</tr>
<tr>
<td>Client</td>
<td>Rui Gonzalez</td>
<td>Coordinator</td>
<td>CEDESA</td>
<td>Samuel Kankomba 176, P O Box 1611, Maputo</td>
<td>258-1-304416</td>
<td>258-1-392826</td>
<td><a href="mailto:rgonz@teledata.mz">rgonz@teledata.mz</a></td>
<td>Mozambique</td>
</tr>
<tr>
<td>Client</td>
<td>Manuel Alvarinho</td>
<td>President</td>
<td>Water Regulatory Council</td>
<td>Av. Amilcar Cabral 757, C. P. 235, Maputo</td>
<td>258-1-312825</td>
<td>258-1-392826</td>
<td><a href="mailto:cra-presidente@teledata.mz">cra-presidente@teledata.mz</a></td>
<td>Mozambique</td>
</tr>
<tr>
<td>Client</td>
<td>Tshiongo Tshihinkubula</td>
<td>Technical Advisor</td>
<td>Ministry of Energy</td>
<td>67, Boulevard du 30 Juin, Bldg REGIDESO</td>
<td>243-8942625</td>
<td>243-8942625</td>
<td><a href="mailto:tshiongo@yahoo.fr">tshiongo@yahoo.fr</a></td>
<td>DRC</td>
</tr>
<tr>
<td>Client</td>
<td>Georges Kazad Matand</td>
<td>Secretaire General Permanent</td>
<td>CNAEA</td>
<td>67, Boulevard du 30 Juin, Bldg REGIDESO</td>
<td>243-8845125</td>
<td>243-9903066</td>
<td><a href="mailto:gkazadmatt@yahoo.fr">gkazadmatt@yahoo.fr</a></td>
<td>DRC</td>
</tr>
<tr>
<td>Donor</td>
<td>Andrew Cotton</td>
<td>Director, WELL</td>
<td>Representing DFID</td>
<td>Ashby Road, Loughborough</td>
<td>44-1509 222885</td>
<td>44-1509 211079</td>
<td><a href="mailto:a.p.cotton@lboro.ac.uk">a.p.cotton@lboro.ac.uk</a></td>
<td>UK</td>
</tr>
<tr>
<td>Donor</td>
<td>Nicolas Randin</td>
<td>Deputy Country Director</td>
<td>Swiss Agency for Development &amp; Cooperation (SDC)</td>
<td>Avenida Sekou Tour, 637, P O Box 135, Maputo</td>
<td>258 1 32 1339</td>
<td>258 1 32 1339</td>
<td><a href="mailto:nicolas.randin@sdc.net">nicolas.randin@sdc.net</a></td>
<td>Mozambique</td>
</tr>
<tr>
<td>Donor</td>
<td>Cecil Nundwe</td>
<td>Water &amp; Sanitation Manager/Advisor</td>
<td>Development Cooperation Ireland</td>
<td>P O Box 34923, Lusaka</td>
<td>260-1-291124</td>
<td>260-1-290482</td>
<td><a href="mailto:cecil.nundwe@dfa.ie">cecil.nundwe@dfa.ie</a></td>
<td>Zambia</td>
</tr>
<tr>
<td>SECTOR</td>
<td>NAME</td>
<td>DESIGNATION</td>
<td>ORGANIZATION</td>
<td>ADDRESS</td>
<td>TELEPHONE</td>
<td>FAX</td>
<td>EMAIL</td>
<td>COUNTRY</td>
</tr>
<tr>
<td>--------</td>
<td>-----------------------</td>
<td>--------------------------------------</td>
<td>-------------------------------------</td>
<td>----------------------------------</td>
<td>-------------------</td>
<td>----------------</td>
<td>----------------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Donor</td>
<td>Herve Levite</td>
<td>Water Sector Coordinator – Cooperation Directorate</td>
<td>Ministry of Foreign Affairs</td>
<td>20 Rue Monsieur Paris 75007</td>
<td>33-153694281</td>
<td>33-1-53693335</td>
<td><a href="mailto:herve.levite@diplomatie.gouv.fr">herve.levite@diplomatie.gouv.fr</a></td>
<td>France</td>
</tr>
<tr>
<td>Donor</td>
<td>John Pinfold</td>
<td>Chief Sector Adviser (DANIDA)</td>
<td>Directorate of Water Development</td>
<td>P O Box 11423 Kampala</td>
<td>256-41-505943</td>
<td>256-41-505902</td>
<td><a href="mailto:adviser@cdwd.co.ug">adviser@cdwd.co.ug</a></td>
<td>Uganda</td>
</tr>
<tr>
<td>Donor</td>
<td>Roland Rodts</td>
<td>Consultant</td>
<td>Ministry of Foreign Affairs</td>
<td>P O Box 2500 EB The Hague</td>
<td>+31 70 3485811</td>
<td>+31 70 3485811</td>
<td><a href="mailto:dc-van.ginhoven@minhuza.nl">dc-van.ginhoven@minhuza.nl</a></td>
<td>Netherlands</td>
</tr>
<tr>
<td>Partner</td>
<td>Cheick Tidiane Tandia</td>
<td>Director General</td>
<td>CREPA</td>
<td>03 BP 7112 Ouagadougou</td>
<td>+226 503 6610/11</td>
<td>+226 503 6610/11</td>
<td><a href="mailto:crepa@fasonet.bf">crepa@fasonet.bf</a></td>
<td>Burkina Faso</td>
</tr>
<tr>
<td>Partner</td>
<td>Erich Baumann</td>
<td>Task Manager, RWSN</td>
<td>SKAT</td>
<td>Vadianstr. 42, CH-9000 St.Gallen, Switzerland</td>
<td>+41 (0)71 228 54 54</td>
<td>+41 (0)71 228 54 54</td>
<td><a href="mailto:erich.baumann@skat.ch">erich.baumann@skat.ch</a></td>
<td>Switzerland</td>
</tr>
<tr>
<td>Partner</td>
<td>Samuel Wambua</td>
<td>Executive Director</td>
<td>NETWAS</td>
<td>Magadi Rd P O Box 15614-00503, Nairobi</td>
<td>254-20-890556/7/8</td>
<td>254-20-890556/7/8</td>
<td><a href="mailto:samuel-wambua@netwas.org">samuel-wambua@netwas.org</a></td>
<td>Kenya</td>
</tr>
<tr>
<td>Partner</td>
<td>Helen Pankhurst</td>
<td>Country Representative</td>
<td>Wateraid</td>
<td>Debrezeit Road P O Box 4812, Addis Ababa</td>
<td>251-1-661678</td>
<td>251-1-661679</td>
<td><a href="mailto:helenp@wateraidet.org">helenp@wateraidet.org</a></td>
<td>Ethiopia</td>
</tr>
<tr>
<td>Partner</td>
<td>Hans Spruijt</td>
<td>Chief, Water &amp; Sanitation</td>
<td>UNICEF</td>
<td>ECA, Old Africa Hall Bldg, 3rd Floor</td>
<td>251-1-515155</td>
<td>251-1-515155</td>
<td><a href="mailto:hspruijt@unicef.org">hspruijt@unicef.org</a></td>
<td>Ethiopia</td>
</tr>
<tr>
<td>Partner</td>
<td>Dennis Mwanza</td>
<td>Managing Director</td>
<td>Water Utility Partnership</td>
<td>7, Kirkstone Drive Loughborough</td>
<td>44-15092607247</td>
<td>4415092607247</td>
<td><a href="mailto:ddmwanza@wupafra.org">ddmwanza@wupafra.org</a></td>
<td>United Kingdom</td>
</tr>
<tr>
<td>World Bank</td>
<td>Matar Fall</td>
<td>Sr. Sanitary Engineer</td>
<td>World Bank</td>
<td>3, Place de l’indépendance BP 3296, Dakar</td>
<td>221-8495016</td>
<td>221-8495016</td>
<td><a href="mailto:mfall@worldbank.org">mfall@worldbank.org</a></td>
<td>Senegal</td>
</tr>
<tr>
<td>World Bank</td>
<td>Yitharek Tessema</td>
<td>Sr. Operations Officer</td>
<td>World Bank</td>
<td>Bole Road, Africa Av. P O Box 5515 Addis Ababa</td>
<td>251-1-627700</td>
<td>251-1-627700</td>
<td><a href="mailto:ytessema@worldbank.org">ytessema@worldbank.org</a></td>
<td>Ethiopia</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Ede Jorge Ijjasz-Vasquez</td>
<td>Program Manager</td>
<td>Water and Sanitation Program</td>
<td>1818 H Street, N.W. Washington DC 20433</td>
<td>(202) 473-1870</td>
<td>(202) 473-1870</td>
<td><a href="mailto:ejjasz@worldbank.org">ejjasz@worldbank.org</a></td>
<td>USA</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Piers Cross</td>
<td>Principal Regional Team Leader</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>World Bank Hill Park Building P O Box 30577-00100, Nairobi</td>
<td>254-20-3226314</td>
<td>254-20-3226314</td>
<td><a href="mailto:pcross@worldbank.org">pcross@worldbank.org</a></td>
<td>Kenya</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Madio Fall</td>
<td>Sr. WSS Specialist</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>3, Place de l’indépendance BP 3296, Dakar</td>
<td>221-8426584</td>
<td>221-8426584</td>
<td><a href="mailto:mfall2@worldbank.org">mfall2@worldbank.org</a></td>
<td>Senegal</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Jon Lane</td>
<td>Consultant</td>
<td>Water and Sanitation Program–Africa</td>
<td>P O Box 2270 Blantyre</td>
<td>263-1-622507</td>
<td>263-1-622507</td>
<td><a href="mailto:jonlane@africa-online.net">jonlane@africa-online.net</a></td>
<td>Malawi</td>
</tr>
<tr>
<td>SECTOR</td>
<td>NAME</td>
<td>DESIGNATION</td>
<td>ORGANIZATION</td>
<td>ADDRESS</td>
<td>TELEPHONE</td>
<td>FAX</td>
<td>EMAIL</td>
<td>COUNTRY</td>
</tr>
<tr>
<td>---------</td>
<td>-----------------------</td>
<td>------------------------</td>
<td>---------------------------------------</td>
<td>----------------------------------------------</td>
<td>-------------------</td>
<td>-----------------</td>
<td>------------------------------</td>
<td>----------</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Toni Sittoni</td>
<td>Communications Specialist</td>
<td>Water and Sanitation Program - AF</td>
<td>World Bank Hill Park Building P O Box 30577-00100, Nairobi</td>
<td>254-20-3226316</td>
<td>254-20-3226386</td>
<td><a href="mailto:tsittoni@worldbank.org">tsittoni@worldbank.org</a></td>
<td>Kenya</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Joseph Narkevic</td>
<td>Sr. WSS Specialist</td>
<td>Water and Sanitation Program-Africa</td>
<td>The World Bank Ave. Kenneth Kaunda #1224 Maputo</td>
<td>258-1-482-355</td>
<td>258-1-492-893</td>
<td><a href="mailto:jnarkevic@worldbank.org">jnarkevic@worldbank.org</a></td>
<td>Mozambique</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Jean Doyen</td>
<td>Consultant</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>World Bank Hill Park Building P O Box 30577-00100, Nairobi</td>
<td>254-20-3226301</td>
<td>254-20-3226386</td>
<td><a href="mailto:jdoyen@worldbank.org">jdoyen@worldbank.org</a></td>
<td>Kenya</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Meera Mehta</td>
<td>Sr. Finance Specialist</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>World Bank Hill Park Building P O Box 30577-00100, Nairobi</td>
<td>254-20-3226304</td>
<td>254-20-3226386</td>
<td><a href="mailto:mmeheta@worldbank.org">mmeheta@worldbank.org</a></td>
<td>Kenya</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Maimuna Nalubega</td>
<td>WSS Specialist</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>World Bank Uganda P O Box 4463, Kampala</td>
<td>256-41-302256 Cell: 256-77-462344</td>
<td>256-41-230092</td>
<td><a href="mailto:mnalubega@worldbank.org">mnalubega@worldbank.org</a></td>
<td>Uganda</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Ousseynou Diop</td>
<td>Sr. Sanitary Engineer</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>Banque Mondiale 3, Place de l’indépendance BP 3296, Dakar</td>
<td>221-8495000 Cell: 221-6441509</td>
<td>221-8495027</td>
<td><a href="mailto:odiop1@worldbank.org">odiop1@worldbank.org</a></td>
<td>Senegal</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Heslon Odhiambo</td>
<td>Finance &amp; Admin. Officer</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>World Bank Hill Park Building P O Box 30577-00100, Nairobi</td>
<td>254-20-3226302</td>
<td>254-20-3226386</td>
<td><a href="mailto:hodhiambo@worldbank.org">hodhiambo@worldbank.org</a></td>
<td>Kenya</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Alain Morel</td>
<td>Sr. WSS Specialist</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>World Bank Hill Park Building P O Box 30577-00100, Nairobi</td>
<td>254-20-3226305</td>
<td>254-20-3226386</td>
<td><a href="mailto:amorel@worldbank.org">amorel@worldbank.org</a></td>
<td>Kenya</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Barbara Mwila Kazimbaya-Senkwe</td>
<td>WSS Specialist</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>74 Independence Avenue P.O. Box 35410, Lusaka</td>
<td>260-1 252811/253219/23 Cell: 260-97754012</td>
<td>260-1 252811/253219/23 Cell: 260-97754012</td>
<td><a href="mailto:bkazimbayasenkwe@worldbank.org">bkazimbayasenkwe@worldbank.org</a></td>
<td>Zambia</td>
</tr>
<tr>
<td>WSP-AF</td>
<td>Belete Muluneh</td>
<td>Sr. WSS Specialist</td>
<td>Water &amp; Sanitation Program – AF</td>
<td>Bole Road, Africa Av, P O Box 5515 Addis Ababa</td>
<td>251-1 627700</td>
<td>251-1 627717</td>
<td><a href="mailto:bmuluneh@worldbank.org">bmuluneh@worldbank.org</a></td>
<td>Ethiopia</td>
</tr>
</tbody>
</table>