Step 1: Ask
Recap all discussions thus far:
• Do they understand the difference between a hygienic and unimproved toilet?
• Do they understand UNLI Asenso pag may Inidoro?
• Do they understand the benefits of having a toilet in the home?

Step 2: Listen
Listen to their replies.

Step 3: Explain
Reiterate any communications that may have been misinterpreted or misunderstood. You may go back to previous slides if necessary.

Step 4: Relate
Ask the audience:
• Do you believe that there is UNLI Asenso pag may Inidoro?
• Do/will you want to acquire a toilet for your home?